#### **CORPORATE PLAN – PERFORMANCE REPORT**

#### STRATEGIC THEME – TACKLING CLIMATE CHANGE AND CARING FOR THE ENVIRONMENT

#### **Period July to September 2022**

#### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress	
	4	0			0		0		0	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

## **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance	
1			1		0		0		1	

Huntingdonshire must proactively tackle the climate crisis and ecological emergency.

## We will act upon this by:

- o declaring a climate emergency to help focus minds and urgently implementing a Climate Action Plan
- o designing council policies that enable cutting of emissions and provide positive examples for businesses and residents
- o considering environmental impact in all policy-making and our stewardship of council assets and resources
- o ensuring our updated Local Plan reflects the priorities outlined in our Climate Action Plan

Status		Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 1. Declare a climate emergency	Autumn 2022	Cllr Lara Davenport- Ray	Neil Sloper	Motion evolved to Cost of Living and Climate Crisis Motion and approved at Council in October 2022. It is essential that the Declaration of a Climate Emergency be accompanied by robust, evidence-based actions to be undertaken by this council. Therefore KA1 will accompany the adoption of a Climate Action Plan and is directly linked to KA2.
G	KA 2. Develop, adopt and deliver a Climate Strategy informed by resident and stakeholder engagement	February 2023	Cllr Lara Davenport- Ray	Neil Sloper	Project Support Officer recruited, focus groups and school engagement being undertaken, 1-2-1 meetings with service leads being held to embed the strategic priority and capture work already happening as business as usual and climate literacy training offered to all managers.
G	KA 3. Deliver investment programmes at Hinchingbrooke Country Park and Riverside Parks in Huntingdon and St Neots	HCP completion spring 2024 St Neots summer 2023	Cllr Simone Taylor	Neil Sloper	St Neots Riverside walks high level costs reviewed following tender. Project paused whilst further funding being sought to match fund Community Infrastructure Levy (CIL) application, Development Management Committee to consider application in November. HCP - public/Member and stakeholder exhibition undertaken, planning application expected to be submitted in October/November.
G	KA 4. Protect and increase biodiversity within our parks and open spaces	Completio n spring 2024	Cllr Lara Davenport- Ray	Neil Sloper	Budget allocation approved by the Cambridgeshire and Peterborough Combined Authority (CPCA), Project Manager and Project Support Officer recruited - due to start mid October. Contractor appointed for Green Skills Programme and biodiversity surveys of key strategic sites completed and awaiting reports.

Key to status

G	Performance is on	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	track		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Dorformanco		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 1. Percentage of household waste reused/ recycled/ composted (cumulative year to date)  Aim to maximise	58.5%	62.0%	60.0%	58.0%	A	60.0%	56.0%	R

Comments: (Operations) To date, we have collected 4,000 fewer tonnes (27%) of garden waste than last year due to the dry summer reducing vegetation growth across the district. As a result, the forecast outturn has been set to 56% as the garden waste tonnages will now be decreasing over the remaining months of the year.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 2. Percentage of sampled areas which are clean or predominantly clean of litter, detritus, graffiti, flyposting, or weed accumulations (cumulative year to date)  Aim to maximise	96%	81%	80%	97%	G	80%	95%	G

Comments: (Operations) Number of inspections completed slightly down due to staff holidays and absence however pass rate remains high at 97%.

Performance Indicator	Full Year 2021/22 Performance	Q2 2021/22 Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 3. Carbon emissions from HDC service delivery (note: reporting is likely to be annual only)  Aim to minimise	N/a	N/a	N/A	N/A	N/a	TBC	N/a	N/a

Comments: (Climate Strategy) Climate Strategy due for adoption in early 2023.

#### STRATEGIC THEME - ENHANCING EMPLOYMENT OPPORTUNITIES AND SUPPORTING BUSINESSES

## **Period July to September 2022**

# **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress	
	6		1		0		0		1	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

# **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
2			1		0		0		4

#### **WE WILL:**

Promote Huntingdonshire as a location for investment in high-tech, highly-skilled and green economic opportunities and jobs, within environmental limits.

Support local businesses with the council's purchasing power Rejuvenate our economy in the wake of the pandemic, by:

- o engaging with businesses to understand their future needs and aspirations
- o matching workspace to the needs of our residents and businesses
- o supporting provision of high-speed broadband and mobile phone coverage across the district
- o supporting residents to access employment and skills advice and provision

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 5. Deliver the Market Towns Programme, including the St Neots Future High Streets Fund, accelerated delivery projects and masterplanning in Huntingdon, Ramsey and St Ives	September 2024	Cllr Sam Wakeford	Pam Scott	Preliminary designs have concluded for the St Neots transport projects and we are now moving to detailed designs. This work should be concluded by the end of the year enabling us to tender for the construction work to commence around May/June 2023 to meet the funding deadlines. We will use the funding in line with the individual deadlines set by the funders. The other St Neots projects are subject to feasibility work including revised costs so that clear decisions are made on the remaining funding available. The Masterplans are currently out for consultation which ends on 28th October 2022. We will then look to review feedback on these, aligning with other consultation events including the Place Strategy.
G	KA 6. Explore external funding opportunities to deliver agreed masterplan and wider priorities	Ongoing	Cllr Sam Wakeford	Pam Scott	A bid has been submitted to the CPCA for Local Growth Funding for a project in Ramsey (Produce Hall) which is in the draft Ramsey Masterplan. This received a positive recommendation at CPCA Business Board and will be going to CPCA Board on 19th October. Further opportunities for additional funding will be explored when opportunities arise.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
N/a	KA 7. Review Huntingdonshire's 2020-25 Economic Growth Strategy	Starting in Q4	Cllr Sam Wakeford	Nykki Rogers	The current Economic Growth Strategy is due to be reviewed following the publishing of the Place Strategy in early 2023.
G	KA 8. Work with partners to promote business support and business start up programmes and grant schemes	Ongoing	Cllr Sam Wakeford	Nykki Rogers	Businesses are continuing to receive bespoke support from Economic Development (ED). We have been working with neighbouring authorities, the Federation of Small Businesses, MakeUK, Chambers of Commerce and GrowthWorks to deliver events, business support and signposting of relevant grant funding schemes.
G	KA 9. Audit the impact of our current Social Value procurement policy and commit to actions to improve its impact	March 2023	Cllr Martin Hassall	Sarah Youthed	Meeting scheduled for 14 November with Audit to discuss the audit findings and debrief. The policy / framework is out of date and the key actions that were agreed as a result have not been introduced further than including a question in tenders.
A	KA 10. Launch new Invest in Huntingdonshire (IIH) and Made in Huntingdonshire campaign (MiH), establish an inward investment baseline	IIH website w/c 25/7/22 Campaign ongoing	Cllr Sam Wakeford	Nykki Rogers	iiH website has migrated to internal hosting for cost savings and security which has meant further development and testing has delayed the launch, now anticipated to be by end October. MiH campaign is ongoing.
G	KA 11. Work with partners to support the provision of careers advice, technical and vocational learning including apprenticeships	Ongoing workstream	Cllr Sam Wakeford	Nykki Rogers	All current skills offerings are shared within the ED newsletter and our Invest in Huntingdonshire social media channels.
G	KA 12. Work with partners to support the provision of high-speed broadband and better mobile phone coverage across the district	Ongoing	Cllr Sarah Conboy	Neil Sloper	Continued work with broadband suppliers to support them bringing higher speed broadband to Huntingdon and St Neots. Simplified access to Cambs WiFi rolled out so it is simpler to use.

## **Key to status**

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	liack		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 4. Net change in number of local businesses (cumulative year to date)  Aim to maximise	36	-6	N/A	79	N/a	N/A	N/a	N/a

Comments: (Economic Development) 99.7% survival rate of the businesses that were incorporated in the financial year to date. In Q2, the proportion of Knowledge Intensive (KI) business start-ups increased by 2% on the previous quarter. Strongest growth came from the food, health and manufacturing sectors.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 5. Footfall in town centres (Rolling 12 month weekly average, combined total for 4 market)  Aim to maximise	230,522	N/a	N/A	250,692	G	N/A	N/a	N/a

Comments: (Economic Development) Whilst September has seen a small increase owing to back to school/end of holiday season, we are

anticipating a decline in the run up to Christmas owing to the cost of living crisis. Predictions are being monitored for a best/worst case scenario.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 6. Proportion of council spend with suppliers from the local area (cumulative year to date)  Aim to maximise	8.5%	6.3%	N/A	7.58%	N/a	N/A	N/a	N/a

Comments: (Procurement) This calculation is based on spend with local suppliers where the supplier postcode in our accounts system is based in Huntingdonshire so accuracy depends on accuracy of the postcodes recorded. Spend with companies located in Huntingdonshire but with a supplier postcode outside the area is not counted as 'local' even where there may be a local branch so this may be an undercount. Payments on purchase cards are not yet included. Further analysis is needed to identify what proportion of each spend type is local and where there is little or no opportunity to increase 'local' spend (e.g. energy suppliers, HGV manufacturers) to inform target setting.

Performance Indicator	Full Year 2021/22 Performance	Q2 2021/22 Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 7. Percentage of residential and business premises with super-fast fixed broadband coverage (latest figure available, not published every quarter)  Aim to maximise	96% (September 2021)	96% (May 2021)	TBC	97% (May 2022)	G	TBC	N/a	N/a

Comments: (Service TBC - Data provided in interim by Business Intelligence & Performance Management) According to the latest

Connected Nations Report published by Ofcom in Autumn 2022 (from a snapshot taken in May 2022) there were 82,119 residential and business premises that had access to download speeds of at least 30Mbit/second (Superfast Broadband). The report states were 162 premises with speeds of less than 2 Mbit/second in Huntingdonshire.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 8. Percentage of residential and business premises with indoor 4G mobile coverage from at least 3 operators (latest figure available, not published every quarter)  Aim to maximise	91% (September 2021)	91% (May 2021)	TBC	91% (May 2022)	A	TBC	N/a	N/a

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) According to the latest Connected Nations Report published by Ofcom in Autumn 2022, 75% of premises had indoor 4G coverage from all four operators (up from 73.5%) and a further 16% had coverage from three operators. The latest results indicate similar coverage compared to previous results and the proportion of premises with no indoor 4G coverage from any operator remained unchanged at 0.3% (around 253).

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance	Q2 2022/23 Status	Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 9. Employment Rate (latest estimate available, previous quarter)  Aim to maximise	77.6% (December 2021)	81.2% (June 2021)	N/a	77.9% (June 2022)	N/a	N/A	N/A	N/a

Comments: (Economic Development) Data taken from the ONS' Annual Population Survey. Sample sizes at district level are low and so the employment rate is subject to sampling error. Caution is therefore required when interpreting any increase/decrease in the rates shown.

Figures are reported at the 95% confidence interval level.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 10. No of Huntingdonshire Apprenticeship starts (cumulative academic year to date)  Aim to maximise	600 (provisional , Aug 2021 - Jan 2022)	N/a	N/a	N/a	N/a	Higher than 21/22	N/a	N/a

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) The final figures relating to the academic year 2021/22 are expected in November 2022. The first provisional result for 2022/23 is not expected to be available until Q4.

#### STRATEGIC THEME - SUPPORTING OUR RESIDENTS NEEDS

# Period July to September 2022

## **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	4 0			0	0		0		

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

## **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
	4 3			0	0		0		

We are committed to ensuring that Huntingdonshire residents have the highest possible quality of life.

Residents face a growing affordability challenge for life's basic necessities. To help mitigate the cost of living crisis, we will use universal access to basic services as a guiding principle.

#### All residents deserve:

- somewhere warm and safe to live
- o a healthy diet
- o opportunities to improve their skills, access employment and improve household income
- o open spaces and leisure facilities to support their physical and mental health
- o access to the digital and transport infrastructure needed for modern life

We are committed to working with partners to do all we can to deliver this.

We will take a positive and proactive approach to:

- o joining up services for the benefit of residents by working with the new integrated care system, other public bodies and the third sector
- o ensuring that Huntingdonshire is an inclusive district for all residents
- o working to ensure that more of the wealth created in our local communities should stay in our local communities

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 13. Continue to improve digital access to council services	Ongoing	Cllr Stephen Ferguson	Michelle Greet	There is an ongoing review of opportunities to improve digital access to council services.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
G	KA 14. To develop our understanding of customer and resident needs and use this to enable us to better support our residents in a way that makes sense to them	Ongoing	Cllr Stephen Ferguson	Michelle Greet	During Q4, the new Storm telephony system will enable us to get customer feedback to enable us to ensure we are supporting customers in the best possible way.
G	KA 15. To continue to provide financial assistance to people on low incomes to pay their rent and Council Tax	March 2023	Cllr Stephen Ferguson	Amanda Burns	The main Energy Bills Rebate scheme has now ended with over £750k being credited to Council Tax accounts to reduce the amount people have to pay (this remaining £750k followed payments to bank accounts for those paying by Direct Debit or who completed an online form). The local discretionary scheme runs until the end of November with the aim of helping vulnerable people cope with increased utility bills.  Demand for Discretionary Housing Payments which act as a top up for people with housing costs remains high as more people struggle to pay their bills.
G	KA 16. Identify and support residents at risk of situations escalating into crisis, including a review of contracts for the provision of public advice and support for the voluntary and community sector to ensure this is done in the most effective and convenient way	March 2023	Cllr Ben Pitt	Claudia Deeth	The Resident Advice and Information Team have supported 632 residents during the quarter (including 196 existing customers), predominantly in relation to food and financial support. There is an expectation from residents with regard to the continued issue of Household Support Fund vouchers, which is not sustainable support. The team have moved towards a budgeting approach and supporting the resident to work with what they have. This work is evolving into a 'Deal' approach. Conversations are taking place in relation to voluntary sector contracts.

## **Key to status**

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	liack		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 11. Number of active customer portal accounts (accessed within the last 12 months) (latest figure available)  Aim to maximise	N/a	N/a	33,000	32,742	Α	Increase throughout 2022/23	31,000	Α

Comments: (Customer Services) We aim to maximise customer use of the Portal. We are currently testing an integration between the Customer Portal and the Locata housing system which will allow customers to check the status and details of their application inside the Portal once they link their accounts. Transformation, Community and Customer Services are introducing an integrated (with the Alloy system) abandoned vehicle e-form as we continue to develop the self-serve capabilities of the Portal.

Performance Indicator	Full Year 2021/22 Performance	Q2 2021/22 Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 12. Number of missed bins (cumulative year to date)  Aim to minimise	3,520	1,577	2,398	1,442	G	5,994	5,994	G

Comments: (Operations) Performance during Q2 was similar to Q1, with just 742 bins missed in July, August and September. So far in 2022/23, fewer than 1 in every 2,100 collections have been missed out of over 3 million scheduled.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 13. Average number of days to process new claims for Housing Benefit and Council Tax Support (cumulative year to date)  Aim to minimise	21.5	22.0	22.0	24.2	Α	22.0	23.0	Α

Comments: (Revenues & Benefits) The number of new claims received remains 16% higher than for the same period last year. Additional resources brought in and projects to increase the high levels of automation are planned.

Performance Indicator	Full Year 2021/22 Performance	Q2 2021/22 Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 14. Number of attendances at One Leisure Active Lifestyles programmes (cumulative year to date)  Aim to maximise	39,397	17,184	22,500	22,573	G	45,000	45,000	G

Comments: (Active Lifestyles) Active for Health Adults cohorts in St Neots: excellent results - 860 additional visits recorded on top of 333 attendances at sessions. Wellbeing Walks leaflet October 2022 - March 2023 printed and circulated to increase attendance. Change, Grow, Live re-contracted for another 12 week block. Two new groups used the PEDALS adapted bikes: blind veterans and Grow Wild. New classes started including Right Start Aqua, and Right Start 3 at Houghton due to community demand.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 15. Number of One Leisure Facilities admissions – swimming, Impressions, fitness classes, sports hall and pitches (excluding Burgess Hall and school admissions (cumulative year to date)  Aim to maximise	1,082,193	495,313	632,273	628,044	Α	1,235,600	1,234,900	Α

Comments: (One Leisure) Likely to have been on target if it were not for the IT issues associated with the access gates, particularly at St Ives. These issues have been escalated and are now resolved. Increases in swimming attendances however are masking a below par performance on fitness activities, with other areas (indoor and outdoor sports) performing roughly as expected.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 16. Number of residents at risk of 'crisis' proactively supported (cumulative year to date)  Aim to minimise	N/a	N/a	N/a	833	G	N/a	N/a	G

Comments: (Community) Both new (a further 436 in Q2, up from 397 new customers in Q1) and some existing residents needing help have continued to access the team's services, both directly and via a referral, predominantly for support with food and finances. There is concern that we are now moving into the colder months of the year and the additional challenges that this brings. We are encouraging engagement to find longer term solutions and moving to a prevention model including support with budgeting.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 17. Number of preventative campaigns or initiatives undertaken (cumulative year to date)  Aim to minimise	N/a	N/a	3	3	G	4	4	G

Comments: (Community) The focus has been on the cost of living crisis as we head into the colder months of the year. There has been a 'trickle' feed of information and 'hacks' to assist residents with addressing the heating vs eating situation. As we move to a focus on 'warm hubs' across the district, these will also double up as a localised offer of support that will enable residents to be signposted and supported as necessary.

#### STRATEGIC THEME - IMPROVING HOUSING PROVISION

## Period July to September 2022

### **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	2 1			0		0	0		

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## **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
	6 0			1		0	0		

We will undertake a review of affordable housing.

We will start the review of the Local Plan and associated strategies and policies. Delivery of affordable homes, quality of the built environment, creating healthy spaces and communities, available sustainable public transport, and embedding digital connectivity will all be important considerations.

This review will also include an examination of the suitability of new housing developments with respect to:

- o protecting and enhancing the local environment
- o protecting the character of a local area
- sustainable construction practices
- o building homes to high environmental standards
- o potential work locations for new residents
- o available sustainable public transport and active travel options
- o appropriate infrastructure

#### We will also:

- o encourage new building developments that accommodate a range of specialist housing
- work closely with towns and parishes to widen knowledge around the Community Infrastructure Levy and how local communities can access these funds

Status	Key Actions for 2022/23	Target	Portfolio	Head of	Progress Update to be reported each Quarter
		date	Holder	Service	
G	KA 17. Commence an update of the	May 2024	Cllr Tom	Clara Kerr	A review of the current Local Plan must be completed
	Local Plan. This should ensure that		Sanderson		by May 2024.
	local planning policies include a				
	focus on sustainability of new				

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
	developments, achieving the right mix of housing sizes, types and tenures to meet the needs of residents, the quality of the built environment, creating healthy spaces and communities, public transport and digital connectivity				
G	KA 18. Maintain a five year housing land supply (5YHLS) and ensure that the Housing Delivery Test in the National Planning Policy Framework is met	October 2022	Cllr Tom Sanderson	Clara Kerr	Annual Monitoring Report (AMR) published annually. Revised AMR anticipated for publication in October. Initial assessment suggests 5YHLS will be achieved.
A	KA 19. Design and implement strategies to use Council assets to support the delivery of affordable homes	Ongoing	Cllr Sam Wakeford	Pam Scott	The Warboys site is in planning, a meeting was held on 7th September with planning, architects and Longhurst to go through issues on the existing design. This was a positive meeting and Longhurst are responding to HDC concerns. We expect revised designs to be received by the end of October 2022. Unfortunately, due to the way the contract is structured, Longhurst will not submit other schemes for planning until they receive a positive planning permission on this site. Regular meetings are held with Longhurst to keep up the momentum.

# Key to status

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	liack		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 18. Net change in number of homes with a Council Tax banding (cumulative year to date)  Aim to maximise	1,023	530	No Target Set	471	G	No Target Set Defer to AMR	N/A	G

Comments: (Service TBC – Data provided in interim by Business Intelligence & Performance Management) There were an additional 471 homes with a Council Tax banding on 28 September 2022 than recorded at 31 March 2022. The net number of dwellings completed in 2021/22 will be reported in the Annual Monitoring Report (AMR) due to be published at the end of 2022.

Performance Indicator	Full Year 2021/22 Performance	Dorformanco		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 19. Number of new affordable homes delivered (cumulative year to date)  Aim to maximise	311	77	No Target Set	150	G	570	N/A	Α

Comments: (Regeneration & Housing Delivery) As reported last quarter, we are expecting a high number of affordable homes to be completed this year. At the same time we are hearing from Registered Provider partners of difficulties in labour and materials and this is making the timing of the programme difficult to estimate. Some have already slipped to next year (but not lost) and for reasons outside our control, there is a risk that the annual target will not be met. The number completed so far is 150 which is just 25% of the annual prediction at the beginning of the year.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 20. Number of homelessness preventions achieved (cumulative year to date)  Aim to maximise	493	223	265	186	R	530	500	Α

Comments: (Housing Needs & Resources) A total of 186 positive outcomes at the end of Q2 through either preventing or relieving homelessness. Figures for September are provisional as data relating to homelessness preventions comes from a number of sources and this is still being collated. Data has to be collated, quality checked and included in our returns to DLUHC. Historic trends show higher outturn figures in Q3 & Q4. We are also seeing early interventions prior to a 'homelessness duty' being triggered and the service will investigate the level of positive outcomes at even earlier stages that are not reflected in this PI. In terms of number of households in temporary accommodation, later on the timeline of a homelessness crisis, we are seeing a slight reduction in numbers at present, helped by our early intervention work. The end of year forecast includes the anticipated increase in second half of the year.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 21. The amount of Community Infrastructure Levy (CIL) funding committed for infrastructure development (cumulative year to date)  Aim to maximise	£2,156,320	N/a	£0	£33,000	Ð	No Target Set	N/a	N/a

Comments: (Planning) First full CIL round this financial year to be considered by Cabinet in October and the amount committed will be reported in Q3. The funding committed in Q2 was for one emergency project.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance	-	Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 22. Percentage of planning applications processed on target – major (within 13 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	81%	97%	86%	90%	G	86%	86%	G

Comments: (Planning) 28/31 = 90.3% Year to date. Majors continue to exceed target. As the low numbers can make this statistic more vulnerable to volatility, we expect this will meet target but not exceed it over the course of the year.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 23. Percentage of planning applications processed on target – minor (within 8 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	63%	65%	84%	85%	G	84%	84%	G

Comments: (Planning) 106/125 = 84.8% Year to date. Minor applications are showing positive improvement from the year's start. These applications remain a focus to ensure performance is maintained.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 24. Percentage of planning applications processed on target – household extensions (within 8 weeks or agreed extended period) (cumulative year to date)  Aim to maximise	81%	82%	81%	91%	G	81%	87%	G

Comments: (Planning) 328/360 = 91.1% Year to date. Householders continue to exceed the target supported by the completed appointments of staff to supporting Development Management Officer positions within the department. Whilst this has dropped a percent per month, even with that trajectory it will exceed the annual target. Officers now being in post may make positive impacts on this statistic in future periods.

#### STRATEGIC THEME - STRENGTHENING OUR COMMUNITIES

#### **Period July to September 2022**

## **Summary of progress for Key Actions**

G	Progress is on track	A	Progress is within acceptable variance	R	Progress is behind schedule	?	Awaiting progress update	n/a	Not applicable to state progress
	7		1		0		0	0	

Target dates do not necessarily reflect the final completion date. The date given may reflect the next milestone to be reached.

#### **Summary of progress for Corporate Indicators**

G	Performance is on track	A	Performance is within acceptable variance	R	Performance is below acceptable variance	?	Awaiting performance update	n/a	Not applicable to assess performance
	2 2			0		0		2	

#### We will:

- continue to work with accredited community organisations to ensure our services fulfil local needs, and are delivered in the way that best builds community and resident capacity
- enable communities to develop and maintain Neighbourhood Plans that reflect the needs and aspirations of those living there
- o continue to develop local employment and skills pathways building on the work of our local jobs clubs pilot
- o work with police and communities to help people feel safe where they live
- o support local people to take action to improve their area including through 'seed funding' projects with community grants

In managing the council's assets and using its resources, we will consider the social and economic impacts upon local communities, as well as financial implications for the council. We will explore every opportunity to build capacity and empower communities to take ownership and meet residents' need.

We want our communities to be great places to live and work. We will explore all opportunities to increase the provision of green spaces, play areas, youth activities and community buildings.

We will work toward our long-term ambition to be the most active District in Cambridgeshire.

Status	Key Actions for 2022/23	Target	Portfolio	Head of	Progress Update to be reported each Quarter
		date	Holder	Service	
G	KA 20. Develop, adopt and deliver	Q4	Cllr Sarah	Kate	Phase 1 of stakeholder and resident engagement
	a Place Strategy informed by	2022/23	Conboy	McFarlane	completed and Huntingdonshire Futures website
	resident and stakeholder				launched. We are analysing feedback from
	engagement				engagement so far to inform emerging areas of focus.

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
					Phase 2 engagement activities (stakeholders, residents and wider engagement) to commence in November.
<b>A</b>	KA 21. Commence development of a refreshed Community Strategy informed by our resident engagement activity and our current Community Strategy	Q3 2022/23	Cllr Ben Pitt	Claudia Deeth	The work on the refreshed strategy has not commenced as yet, to enable information from the Place Strategy consultations to be included.
G	KA 22. Support community planning by providing advice to Towns and Parish Councils seeking to develop or update Neighbourhood Plans	Ongoing	Cllr Tom Sanderson	Clara Kerr	Consultation on Great Gransden Neighbourhood Plan underway.
O	KA 23. Deliver the CCG funded Community activity project with and through community groups, to better meet and build local capability	March 2023	Cllr Ben Pitt	Liz Smith	Project is delivering on time and budget with 15 community and voluntary organisations planning and delivering projects to address health inequalities in their local area.
G	KA 24. Fund and award Community Chest Grants to local community groups, and support the work of local voluntary organisations	March 2023	Cllr Ben Pitt	Claudia Deeth	The Grants Panel meets monthly and throughout Q2 nine applications for funding to community groups have been approved totalling £7,700.
O	KA 25. Work with our Communities to co-ordinate support for Ukrainian refugees moving to the area, including Homes for Ukraine sponsors and their guests	March 2023	Cllr Ben Pitt	Claudia Deeth	During Q2 we have seen a number of hosts/guests want to end the arrangement and therefore the team have worked hard on re-matching. This has been very successful, reducing the need for guests to have to access temporary accommodation. We have also prepared a Prevention Plan that outlines how funding will be used to support hosts and guests longer term.
G	KA 26. Work in partnership to provide greater leisure and health	March 2023	Cllr Ben Pitt / Cllr	Gregg Holland	Active Lifestyles have worked with at least 64 different partners/organisations in the first half of the

Status	Key Actions for 2022/23	Target date	Portfolio Holder	Head of Service	Progress Update to be reported each Quarter
	opportunities at Community, Sports Club or within formal Leisure to enable more people to be more active, more often		Simone Taylor		year, enabling and supporting people to be more active, more often. The health sector, charitable/voluntary sector, education, town and parish councils and business sector have all been represented through these partnerships.
G	KA 27. Play an active role in the development of the Integrated Care Partnership to ensure that health delivery contributes to local objectives around enhanced Quality of Life	TBC	Cllr Ben Pitt	Liz Smith	This stalled slightly due to a change in strategic direction by the North Place Alliance (NHS) but will be reinstated in October. Identification of targeted intervention projects have begun with Primary Care Networks (PCNs) and Integrated Neighbourhood programme manager.

# Key to status

G	Performance is on track	A	Performance is within acceptable	R	Performance is below acceptable	?	Awaiting performance	n/a	Not applicable to assess
	traok		variance		variance		update		performance

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 25. Number of hours worked by volunteers (method of measure TBC)  Aim to maximise	N/a	N/a	N/a	N/a	N/a	TBC	N/a	N/a

Comments: (Community) The service plan for Community tasks the team with developing a measure for this so results will not be available until Q3 at the earliest.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 26. Number of accredited community and voluntary sector groups within Hunts under the 'Good to Go' or other scheme (latest position at end of quarter)  Aim to maximise	N/a	N/a	4	2	Α	20	<20	Α

Comments: (Community) The Good to Go scheme was introduced to allow the Recognised Organisation status introduced during the pandemic to be replaced. Work has taken place to understand why the scheme has not been taken up by more groups and this suggested that groups felt it was a complex process. This is now being reviewed and groups offered support through the process so it does not appear daunting.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance	Q2 2022/23 Status	Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 27. The number of programmed food safety inspections undertaken (cumulative year to date)  Aim to maximise	391	N/a	482	314	A	864 plus potential 100 new businesses	700	A

Comments: (Revenues & Benefits) The data at the end of Q2 includes updated performance for August. At this stage we are forecasting we will not achieve our target for 2022/23, although we are forecasting an increase in inspections during Q3/4. As well as working to make the inspection process more efficient, officers have been offered paid additional hours (within budget) in order to increase the number of inspections undertaken, this has been agreed with the Food Standards Agency in order to meet the targets in their Recovery Plan. Inspections are being carried out on a risk basis with highest risk and new businesses being inspected as a priority.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 28. Number of 'Aspirations High' initiatives delivered within identified primary schools (cumulative year to date)  Aim to maximise	N/a	N/a	N/a	N/a	N/a	N/A	N/a	N/a

Comments: (Community) This scheme is yet to be implemented.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		Annual 2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 29. Number of local health/physical activity events developed (cumulative year to date)  Aim to maximise	N/a	N/a	50	52	G	100	100	G

Comments: (Active Lifestyles) 52 new activities/short courses developed with 22 still running. 25 have finished (short courses) and 5 were cancelled due to insufficient attendance. A further 13 did not start. New 'Active for Health' programmes for adults very well received. Summer school holiday activity sessions went very well with 9 parishes involved. New Right Start class started at Houghton due to customer demand.

Performance Indicator	Full Year 2021/22 Performance	Performance		Q2 2022/23 Performance		2022/23 Target	Forecast Outturn 2022/23 Performance	Predicted Outturn 2022/23 Status
PI 30. Number of people supported by local jobs clubs (cumulative year to date)  Aim to maximise	N/a	N/a	N/A	29	G	N/A	N/a	G

Comments: (Community) The job clubs are supporting residents across the district with their educational, training and employment needs. During Q2, volunteers linked to the Oxmoor Community Fridge have been trained to deliver face to face employment support to those accessing the fridge. Following consultation, the EDGE shop in Huntingdon has ceased opening on a Wednesday and instead the team have moved to work alongside DWP at Pathfinder House. This enables both 'walk-ins' and appointments to be supported with a joined-up approach to a customer's work plan. The number of people helped does not include data from Ramsey or Yaxley as this was not available at the time of request.